# **Bromley OOB Referral Process Map**

# **RESTARTS**

- Complete restart checklist
- Email to:

# Domcare.duty@bromley.gov <u>.uk</u>

Await confirmation from brokerage Tel: 01689 864583

> Note: NOA/NOD NOT **REQUIRED**

### CCG

**Fully funded Fast Track** 

Complete CHC Checklist and submit to CCG for ratification and next steps

Complete Fast Track tool and submit to Bromley CCG for ratification BROCCG.continuingCare referrals@nhs.net

Reablement/ **NEW/Increase POC/ ECH** Non-weight baring (DoH)

- NOA / NOD required
- Send functional Therapy report
- If double handed -**CHC Checklist** including ratification required

Note: Patient should not be considered for Reablement if BBR / HBR apply (Please see REHAB)

Once POC agreed, the Brokerage Team will broker care and agree start date with Care Manager

Domcare.duty@bromley.g ov.uk

Tel: 01689 864583

**REHAB** 

For Home base Rehab/ Bed Base Rehab

Complete and send Bromley Healthcare referral to **Bromley** Healthcare:

BROMH.bromleyrehab @nhs.net

HBR - 02083158722 BBR - 02083158721

BHC will contact referrer to confirm acceptance and arrange transfer

**PLACEMENT** (Social Care)

Complete CHC Checklist

If Checklist triggers follow **CHC Process** 

### **Negative Check List**

- NOA & NOD required
- Send a copy of the
- CHC checklist
- Functional Therapy report
- Further supporting evidence e.g functioning charts, to Bromley Social Services

Once placement agreed Care Placement Team (CPT) will source an appropriate placement, communicating with the family and the ward 020 8461 7926/7425

### NOA / NOD sent to:

hospital.discharge@bromley.gcsx .gov.uk

Non-admitted patients requiring social care **input** should be encouraged to return home and request an assessment from the community directly via the Early Intervention Service on 0208 461 7777

adult.early.intervention@bromley.gov.uk

https://bromley.mylifeportal.co.uk

### **USEFUL CONTACT NUMBERS**

Age UK 0208 315 1850

CareLink 0208 313 4979

Bromley Well

Carol Rickell Hospital Link Worker

075 0624 7822

**Bromley** Homeless Unit / Housing

0208 313 4098

Early Intervention Team (social care) 0208 461 7777

**Emergency** Duty Team -**Out of Hours** (5pm - 8am)

0300 303 8671

### **Extra Care Housing** Units

**Crown Meadow Court** 0208 462 1006

Regency Court 0208 460 3142

**Sunderland Court** 0208 659 3161

**Durham House** 0208 313 4098

# **SOCIAL CARE ESCALATION**

Beverley Martin (Stage 1) Tel - 01689 864575

beverley.martin@bromley.gcsx.g ov.uk

Lisa Barnard (Stage 2)

Tel: 01689 863081 lisa.barnard@bromley.gov.uk

**Sharon Edwards (Stage 3)** Tel: 01689 864598

Sharon.edwards2@bromley.gcsx.

gov.uk

### Reablement

Reablement, provided by London Borough of Bromley should be considered for all Bromley residents where they appear to have the potential to relearn daily living skills and regain confidence to live independently. It can also be considered either following assessment or review to support the fine tuning of a support plan. The core areas in which the client has reablement potential and should be reflected in the Care Act outcomes which are: Washing, Dressing, Toileting, Preparing meals, Community activities services and Medication (if part of package of care). Re-ablement service can be provided for up to 6 weeks.

### **Home and Bed Based Rehab**

Provided by Bromely Health Care delivering up to 6 weeks rehab at home (HBR) or in a bedded nurse led unit (Lauriston House)

- Patient over the age of 18
- Patient has a Bromley GP
- Patient has been declared medically fit for discharge home or to Lauriston House (BBR) by the medical team
- Will have consented to accept service and participate in rehab
- Should benefit from assessment/interventions from more than 1 rehabilitation discipline
- Patient is expected to return home or have discharge destination (excluding nursing homes)
- Have the potential to improve significantly within 6 weeks- on their current level of function (mobility),
  approaching their level of function prior to admission
- Demonstrate the ability to retain information/carry over from session to session in order to benefit from rehabilitation and achieve goals
- **BEDS ONLY** Demonstrate physical endurance to participate in a rehabilitation program (2 hours sitting balance and ability to participate in therapy, including ADL's, for at least 45 minutes twice a day on admission
- **BEDS ONLY** Unsafe to managed at home and requires a bedded pathway- must be predictably medically stable enough not to need acute hospital care.

### Care Placement Team (CPT)

Dedicated placement brokerage team for all LBB placements. Once placement funding has been agreed panel a dedicated CPT Officer will manage the case including family liaison and communicating with the ward.

The CPT Officer will discuss preference with the family and try, wherever possible to meet the families requirements straight from hospital, however if this is not possible immediately, then a 'suitable offer' will be made as an interim so the person does not need to remain in an acute bed. The family then have more time to source the placement of Choice with CPT providing advice & support.

Where a suitable offer is made the acute trust will be required to take forward the discharge to that destination in a timely manner.

# **Brokerage**

Once the POC or increased POC has been agreed the brokerage service will source a provider and communicate with the allocated care manager to agree a discharge date and time. The care manager will then update the family and the ward.

# **Extra Care Housing**

Step down units are in place to facilitate a timely discharge and provide up to 6 weeks for the individual to be assessed for suitability and put in place permanent ECH tenancy. This is accessed via the Care Manager through a NOA and agreed outside of panel

# **Panel arrangements in Bromley**

There is a weekly social care panel on a Thursday however all cases can be read outside of panel to support timely discharge.

A decision on CHC eligibility can also be made by the duty nurse and does not always require waiting for a panel. A decision can be made within 24 hours for checklist and DST ratification with fast track paperwork being agreed on receipt wherever possible. All pending correct completion of documentation.