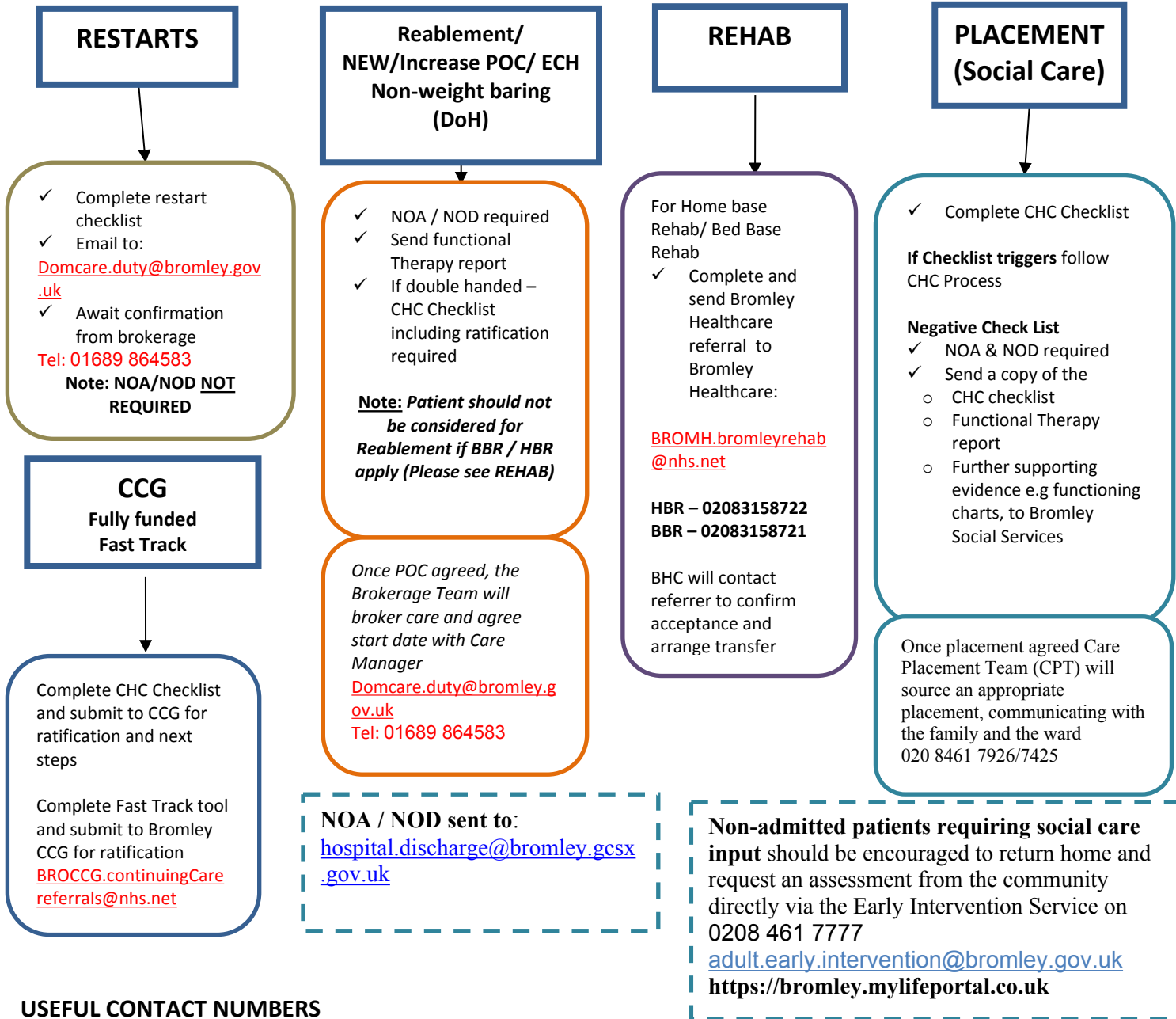


Bromley OOB Referral Process Map



USEFUL CONTACT NUMBERS

Age UK
0208 315 1850

CareLink
0208 313 4979

Bromley Well

Carol Rickell
Hospital Link Worker

075 0624 7822

Bromley Homeless Unit / Housing

0208 313 4098

Early Intervention Team (social care)
0208 461 7777

Emergency Duty Team – Out of Hours (5pm – 8am)

0300 303 8671

Extra Care Housing Units

Crown Meadow Court
0208 462 1006

Regency Court
0208 460 3142

Sunderland Court
0208 659 3161

Durham House
0208 313 4098

SOCIAL CARE ESCALATION

Beverley Martin (Stage 1)
Tel – 01689 864575
beverley.martin@bromley.gcsx.gov.uk

Lisa Barnard (Stage 2)
Tel: 01689 863081
lisa.barnard@bromley.gov.uk

Sharon Edwards (Stage 3)
Tel: 01689 864598
Sharon.edwards2@bromley.gcsx.gov.uk

Reablement

Reablement, provided by London Borough of Bromley should be considered for all Bromley residents where they appear to have the potential to relearn daily living skills and regain confidence to live independently. It can also be considered either following assessment or review to support the fine tuning of a support plan. The core areas in which the client has reablement potential and should be reflected in the Care Act outcomes which are: Washing, Dressing, Toileting, Preparing meals, Community activities services and Medication (if part of package of care). Re-ablement service can be provided for up to 6 weeks.

Home and Bed Based Rehab

Provided by Bromely Health Care delivering up to 6 weeks rehab at home (HBR) or in a bedded nurse led unit (Lauriston House)

- Patient over the age of 18
- Patient has a Bromley GP
- Patient has been declared medically fit for discharge home or to Lauriston House (BBR) by the medical team
- Will have consented to accept service and participate in rehab
- Should benefit from assessment/interventions from more than 1 rehabilitation discipline
- Patient is expected to return home or have discharge destination (excluding nursing homes)
- Have the potential to improve significantly within 6 weeks- on their current level of function (mobility), approaching their level of function prior to admission
- Demonstrate the ability to retain information/carry over from session to session in order to benefit from rehabilitation and achieve goals
- **BEDS ONLY** Demonstrate physical endurance to participate in a rehabilitation program (2 hours sitting balance and ability to participate in therapy, including ADL's, for at least 45 minutes twice a day on admission
- **BEDS ONLY** Unsafe to managed at home and requires a bedded pathway- must be predictably medically stable enough not to need acute hospital care.

Care Placement Team (CPT)

Dedicated placement brokerage team for all LBB placements. Once placement funding has been agreed panel a dedicated CPT Officer will manage the case including family liaison and communicating with the ward.

The CPT Officer will discuss preference with the family and try, wherever possible to meet the families requirements straight from hospital, however if this is not possible immediately, then a 'suitable offer' will be made as an interim so the person does not need to remain in an acute bed. The family then have more time to source the placement of Choice with CPT providing advice & support.

Where a suitable offer is made the acute trust will be required to take forward the discharge to that destination in a timely manner.

Brokerage

Once the POC or increased POC has been agreed the brokerage service will source a provider and communicate with the allocated care manager to agree a discharge date and time. The care manager will then update the family and the ward.

Extra Care Housing

Step down units are in place to facilitate a timely discharge and provide up to 6 weeks for the individual to be assessed for suitability and put in place permanent ECH tenancy. This is accessed via the Care Manager through a NOA and agreed outside of panel

Panel arrangements in Bromley

There is a weekly social care panel on a Thursday however all cases can be read outside of panel to support timely discharge.

A decision on CHC eligibility can also be made by the duty nurse and does not always require waiting for a panel. A decision can be made within 24 hours for checklist and DST ratification with fast track paperwork being agreed on receipt wherever possible. All pending correct completion of documentation.